

QUALITY POLICY

Grotex LLC is dynamic company producing drug products, pharmaceutical substances, medical devices and dietary supplements.

Mission:

To create up-to-date, high-quality and available pharmaceuticals to preserve people's health and a quality of life.

Strategic objective:

Development, production and trading of products that satisfy our consumers, comply with regulatory requirements and ensure sustainable profits for the company.

Main quality activities:

- implementation, monitoring, continuous improvement, efficiency maintaining of:
 - pharmaceutical quality system for drug products according to GxP requirements;
 - quality management system for medical devices according to ISO (GOST ISO) 13485 and Regulation (EU) 2017/745 of the European Parliament and of the Council on medical devices requirements;
 - quality and food safety management systems for dietary supplements according to ISO 22000, TP/TC 021/2011 and GOST R 56202 requirements;
 - combined quality management system for drug products, medical devices and dietary supplements according to ISO 9001 requirements;
- design, development, production, storage and trading of high-quality products that meet safety requirements and are available to wide categories of customers;
- ethical business conducting and following applicable industry and legal requirements;
- establishing and strengthening long-term relationship with clients based on understanding and meeting their requirements, responding to their complaints and proposals and providing necessary training activities;
- implementation of risk-based approach and way of thinking in company management, which helps to maintain beneficial and long-term relationship with reliable suppliers and partners;
- efficient provision of resources, including competent personnel, infrastructure and work environment, that are necessary to achieve Company Quality Objectives;
- continual improvement and optimization of manufacturing processes in order to increase efficiency and safety of production;
- manufacturing capacities development to increase the release of product and expand the range of products;
- personnel involvement in Quality Objectives achievement and organization of personnel commitment with respect to management systems that provide responsibility for quality of released products.

Company obligation:

Management team of Grotex LLC assumes obligations to communicate, comply with and maintain the Quality Policy.

General Director of Grotex LLC

Pavel Semianov

